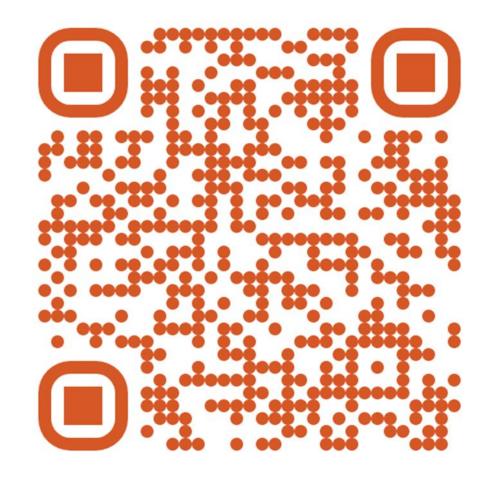
Global Business Environment and International Strategy MOD007191

010 Assignment Guide 2023-24 Tri 1

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Requirements for Assignment

The Questions

Imagine yourself as a hired consultant to an organisation. You can choose any organisation from one of the genres --- Consumer Goods, Financial services/Banking, Agricultural products, Service sector, IT Company

You have received a brief from this organisation that they want you to submit a strategic plan with recommended actions and a time frame to present to the board of directors, in order to accomplish the following:

- 1. Design / Restructure the organisation's value chain for better efficiency
- Expand their business internationally Potential locations, Strategic business functions, and expected time frame
- 3. Maintain the Environment, Sustainability, Governance (ESG) index as a top priority

The organisation's ultimate objective is to improve their shareholders' dividend and their stakeholders' satisfaction.

The Marking Criteria

Criteria	Max Marks
Structure	15 Marks
Knowledge & Understanding	35 Marks
Analysis	35 Marks
Figures, Tables & Data and referencing	15 Marks

Report Structure and Content

Report Format

- Title Page
- Table of Contents
- Body- section 1.0 to 5.0 (see below)
- Reference List
- Appendices (at your discretion)

Key Sources of Information

- EBSCOhost Business Source Premier
- IBISWorld
- FT.com
- Statista

- Log In Via Institution
- Use your ARU Credentials

General Tips

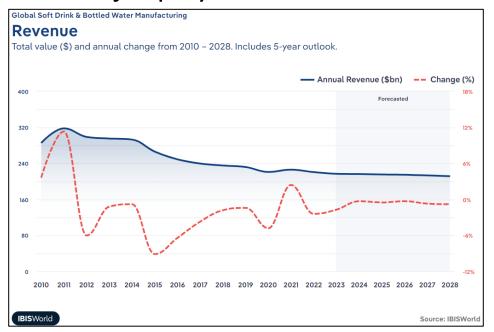
- Please use Harvard Referencing System to cite sources and produce your Reference List
- http://libweb.anglia.ac.uk/referencing/harvard.htm
- https://www.citethemrightonline.com/

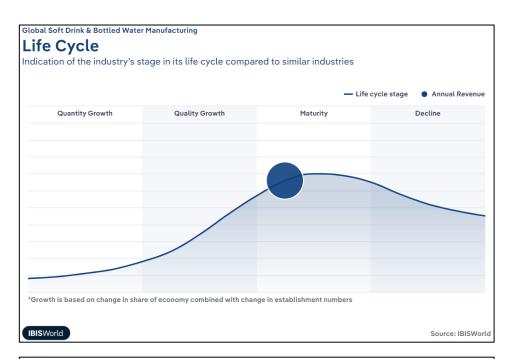
It is also important that you apply the models to your chosen organization

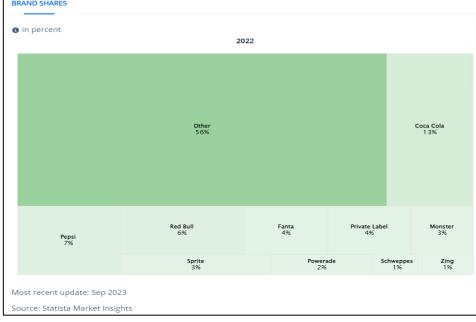
Remember you are making recommendations, so speak to the company

1.0 Introduction (400 words)

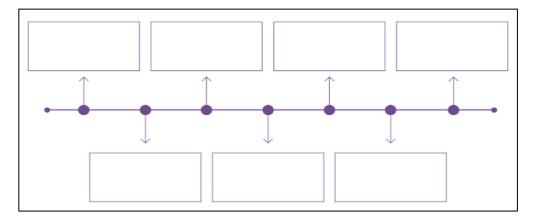
- Introduce the industry/sector chosen
- Give an overview of global industry outlook
 - Revenue, CAGR (could include a chart)
 - Indicate the industry's stage in its life cycle (include lifecycle chart)
 - Major players and their market share

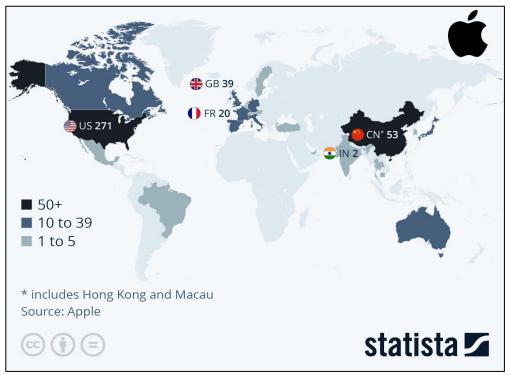






- Transition, into a brief discussion of background details of the chosen organization including:
 - Short history of major events (could use a timeline infographic)
 - Overview of business operations/functions
 - Current Vision, Mission,
 Objectives, Strategy (VMOS)
 - Their current international presence (could use a world map)





- At this point, you need to create a signpost for the assignment
- Therefore, state the purpose of the report i.e. To analyze and make recommendations regarding:
 - 1.Design / Restructure the organization's value chain for better efficiency
 - 2.Expand their business internationally Potential locations, Strategic business functions, and expected time frame
 - 3. Maintain the Environment, Sustainability, Governance (ESG) index as a top priority
- It is also important to state here, what specific product or segment

2.0 Restructuring the Value Chain (1000 words)

Tip:
- Needle and Burns (2019, p.24, p.307)

- Peng (2022, p. 86-89)

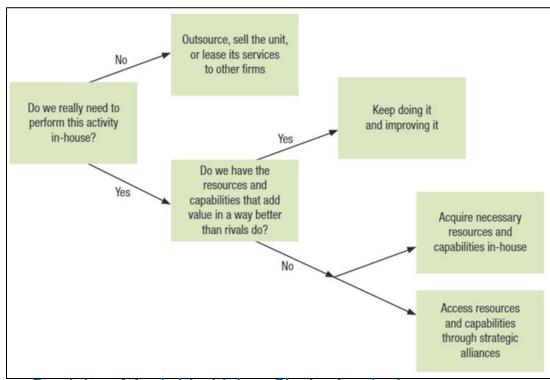
- Introduce the Value chain analysis as a key technique to identify opportunities for improving efficiency
 - i.e. by making each activity in the value chain less expensive- cost reduction
 - which can then be used to leverage competitive advantage
- Provide a brief overview of the Value Chain model
 - Primary Activities
 - Support Activities

2.1 Firm's Current Value Chain

- Identify and briefly discuss the Value Chain Activities of your chosen organization
 - Focus discussion on the primary activities that go into the product or service's creation
 - Include diagram of their current Value Chain

Inbound Logistics	Operations	Marketing & Sales	Outbound Logistics	Service
relationships with suppliers •Effectieve upply- chain	•607 stores in two formats: company- operated & licensed •Convenient store locations	•Relience on word-of-mouth marketing •Competitive CSR initatives (MIT, 2012)	•Effective integration of IT •No intermediaties	•Great emphasis on service •Customer loyalty card

- Now that you have discussed the primary activities of the firm, you need to identify the firm's activities that can be made more efficient:
 - Are there any activities that do not create significant value?
 - Can they be done cheaper?
 - Does the firm have resources and capabilities to perform these activities in a manner superior to its competitors?



Decision Model in Value Chain Analysis (Peng 2022, p.63)

2.2 Recommendations for Making Value Chain Efficient

• Using the Strategic options from Mudambi (2008), Discuss the use of Vertical Integration and Vertical Specialization as strategies to become more efficient

		Geographical location strategy	
		Concentrated	Dispersed
Control strategy	Vertical integration Specialization	 Onshore in-house Onshore outsourced 	3. Captive Offshore4. Offshore outsource

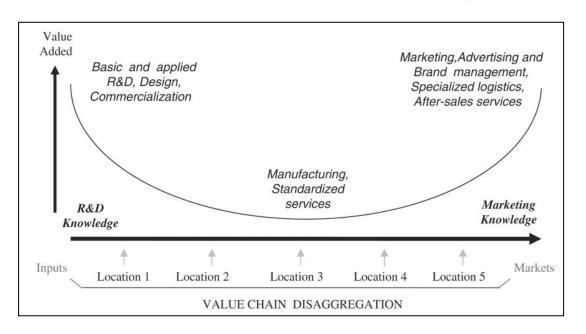
Strategic Choice: Location and Control (Mudambi 2008, p.701) https://www.researchgate.net/publication/31033904

- Additionally, consider whether the activities identified should be:
 - Kept Domestic i.e. Onshore or
 - Internationalized i.e. Offshore

- Furthermore, Discuss the possible use of Disaggregation of the firm's Value chain whereby:
 - Firms take advantage of the comparative advantages of multiple locations
 - High value-added activities are largely performed in advanced market economies
 - Low value-added activities performed in emerging market economies
 - Key value added activities are kept in house, while the least value added activities are outsourced
 - For ideas, Consider examples of Apple, Dell, Nike
 - Customize Smile Curve, showing new potential locations for the activities recommended for improvement

Tip:

- Needle and Burns (2019, p.24)
- Mudambi 2008, p. 706-707)



The Smile of Value Creation (Mudambi 2008, p. 706-707) https://www.researchgate.net/publication/31033904

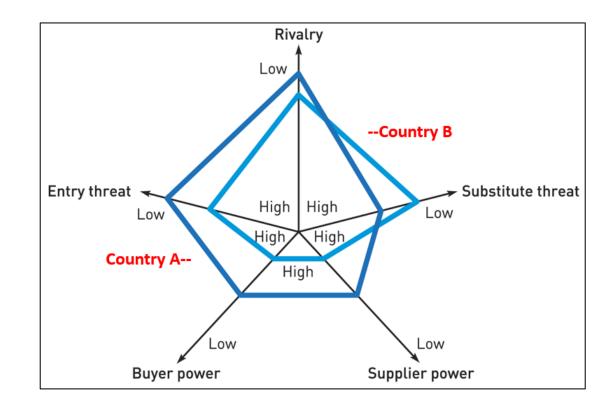
3.0 Internationalization (1200 words)

Tip:
- Hamilton and Webster
(2015, p.89, p.128, p.189)
- Needle and Burns
(2019, p.290)
- Peng (2022) Chp 6

- Start by saying that organizations need to assess the attractiveness of various countries as markets or production locations
- State which countries are under consideration: max 3 countries to be evaluated
- Choose From:
 - Advance Markets and Emerging and Developing Markets- <u>IMF Country Classification</u>
 - Consider regions- World regions according to the World Bank
- Signpost that a PESTLE analysis, Competitive analysis, as well as a Country Competitiveness Evaluation will be conducted

3.1 Competitive Analysis

- Signpost in, Introduce Porter's Five Forces Analysis (What is it and Why is used)
- Discuss findings by Force, building a comparison by country
- Build a Radar Chart to illustrate Forces for each country
- Draw conclusions for each country in terms of its competitiveness and key influencing factors
- NB: Use IBISWorld



3.2 Pestle Analysis

- Signpost in, introduce Pestle Analysis (What is it and Why is used)
- Discuss findings by Factor, building a comparison by Country
 - Use charts for GDP, GNP, PPP
- Build a Pestle Matrix to summarize key points
- Draw conclusions for each country in terms of its opportunities and threats/risks.
- NB: Use <u>EBSCOhost Business</u> Source Premier
 - Search for Country Report eg. Mexico Country Report

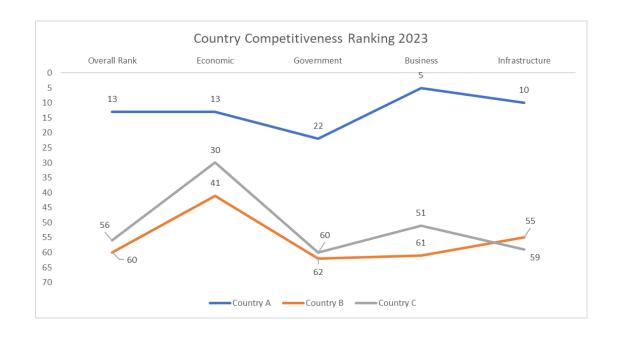
	Country A	Country B	Country C
Political /Legal	- Key points from research		
Economic			
Social			
Technology			
Environmental			

3.3 Country Competitiveness

Tip:

- Hamilton and Webster (2015, p.208-210)
- Peng (2022, p.164) Chp 6

- Signpost in, i.e. continuing the analysis of the country outlook by evaluating competitiveness
- Use:
 - <u>IMD Country Profile</u>
 To build comparison chart in excel
- Discuss Findings by Competitiveness Factor, building a comparison by Country

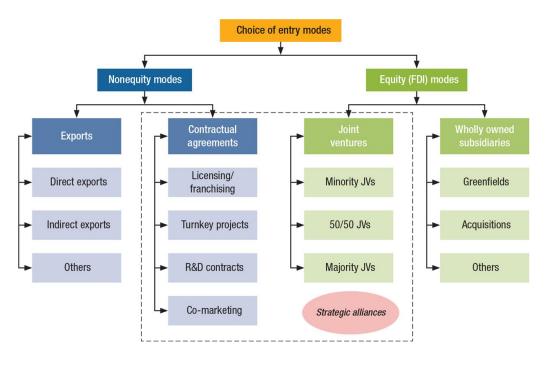


3.4 Selection of Location

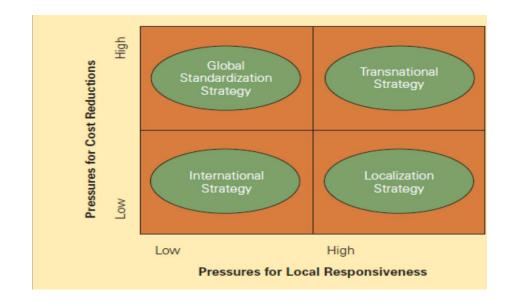
- State your choice of Country for a new location
- Justify choice by repeating key points from previous analyses

3.5 Strategy for Entering Market

Discuss mode of entry



Discuss Internationalization
 Strategy to be used



Peng (2022, p.178)

4.0 ESG Strategy (400 words)

- Discuss at least Three (3)
 initiatives (one from each) that
 your chosen organization can
 implement
- Examples:
 - Greener Vehicles
 - Renewable Energy
 - Recycling and Waste Reduction
 - Ethical Sourcing
 - Net Zero- Reduce Scope 3 Emissions



5.0 Conclusion

- Give a synopsis of your key recommendations in relation to:
 - Value chain
 - Expanding internationally
 - ESG
- Could use a table to provide summary

Key Issue	Recommendations
Value Chain	• X • X
Expanding Internationally	• X • X
ESG	• X • X